



## **EVENT INFORMATION**

### **Sandalford Wines, Swan Valley**

### **Saturday October 19<sup>th</sup> 2024**

#### **VENUE**

Sandalford Estate is a grassed open – air venue located in the heart of the Swan Valley. This magnificent site is outdoors, and general admission patrons are encouraged to bring a camp chair to the event.

#### **BOX OFFICE / TICKETING**

The Box Office is located at the concert entry point and will be open from 60 minutes prior to gates opening until the headline artist commences. Please have your ticket printed and ready for scanning at the gates, or alternatively have the barcode ready on your phone with the device brightness turned up.

#### **TICKETING POLICY**

The official ticketing agency for this event is Ticketmaster. Tickets may also be purchased directly via Sandalford Wines. The Red Hot Summer Tour takes no responsibility for tickets purchased outside of the official agencies. Tickets purchased through third parties such as Viagogo, Facebook Marketplace, Gumtree, Ebay or other sites are done so at the customer's own risk. Fraudulent tickets will not be honored.

Once a ticket purchase is completed there are no refunds or exchanges available. In purchasing a ticket to this event the purchaser acknowledges that any government mandates, public health orders or inability to attend due to illness or other changed circumstances does not render the purchaser eligibility for a refund or exchange.

#### **ARTIST TIMES**

<b>GATES OPEN</b>	<b>1.30PM</b>
<b>KAREN LEE ANDREWS</b>	<b>2.30 – 3.00PM</b>
<b>THE SUPERJESUS</b>	<b>3.20 – 4.00PM</b>
<b>THE CRUEL SEA</b>	<b>4.30 – 5.30PM</b>
<b>BIRDS OF TOKYO</b>	<b>6.00 – 7.00PM</b>
<b>COLD CHISEL</b>	<b>7.30 – 9.30PM</b>

Artist line up and playing times are subject to change.

## **TICKET PRICING**

Tickets to this event are General Admission and there are no reserved seating areas. Patrons are encouraged to bring a camp chair to the event and set up on the expansive lawns. Tickets are \$150.00 incl Booking Fee. Credit Card + Transaction Fees apply.

Sandalford VIP Tickets are \$400.00 including booking fee. Credit Card + Transaction Fees apply.

## **SANDALFORD VIP**

Sandalford VIP Patrons have a separate and dedicated parking area and entry to the venue. VIP Car Park and Drop Off / Pick up Entry is off Reid Highway, via Harris Rd. Please present your VIP ticket on entry to gain access into the entrance. Plastic chairs (unreserved and unnumbered) will be provided for VIP ticketholders, please DO NOT bring your own chair. Do not bring eskies. You will be able to sit in a dedicated area as well as get access to the area closest to stage for dancing. Remember to come early and take advantage of the food and beverage package!

### **VIP PACKAGE INCLUDES:**

Access to a dedicated VIP area together with the VIP Merlot Lawn. VIP Ticket includes entry to the concert, dedicated VIP entry and Parking, Access to VIP Bathrooms.

Gates open at 1.30pm for the commencement of the VIP function.

A premium table buffet is served between 2.15pm and 3.15pm plus complimentary beverages including Beer, Sandalford Wine, Sandalford Sparkling, Soft Drinks and Water will be served between 1.30pm and 5pm.

A pre packed Dessert and Cheese Box will be offered per person, and Gelato from the Gelato Cart.

A VIP bar will be available on the Merlot Lawn between 5pm and 9.30pm for VIP patrons to purchase beverages.

VIP Ticketholders have access to a dedicated unreserved and unnumbered seating area on the concert ground adjacent to the lake and to the side of stage.

VIP Ticketholders have chairs provided. Please do not bring camp chairs, eskies or bags larger than A4 size.

All patrons will be subject to thorough bag searched as part of licensing conditions of entry.

## **TRAFFIC & PARKING**

Due to expected heavy congestion on the local road network please allow at least 60 minutes for entry and exit of the venue. The best method of travel is via Bus Shuttle. Please visit Bus West for more details, routes and ticketing. Please follow directions of traffic staff and do not stop until parked. The drop off zone is via Harris Road only. There are no drop offs or pick ups available from West Swan Rd. Police will be patrolling and fines apply.

## **CONDITIONS OF ENTRY**

It is a condition of entry that all bags, chairs and personal belongings are presented to Security Staff for inspection. Patrons detected with contraband items such as alcohol will be refused entry without refund. Please also note that the event has a no pass out policy so please come prepared for the full day.

## **PERMITTED ITEMS**

You may bring to this event: Camp Chair, Sealed Still Bottled Water ( not carbonated ), Rain Poncho, Non Professional Camera ( No professional lenses or video cameras ).

### **PROHIBITED ITEMS**

Items strictly prohibited from entry include: Alcohol, Soft Drink & Non Alcoholic Beverages apart from Still Sealed Water, Umbrellas, Cheese Knives, Glass, Glass Jars, Metal Cutlery, Shade Structures, Tents and Canopies, Pets, Offensive Clothing, MC Club Attire, Bicycles, Scooters, Trolleys, Pets.

### **CLOAK ROOM**

There are no cloak room facilities available at this event.

### **SMOKING I VAPING**

We ask that patrons wishing to smoke/ vape only do so in the designated smoking zones. Smoking outside of these areas is not permitted. Smoking zones are located either side of the venue.

### **FOOD & BEVERAGE**

This event will have a large range of food and beverage outlets open for the duration of the day. A public bar will operate offering a range of Beer, Wine, Spirits and Non Alcoholic beverages.

### **MERCHANDISE**

The Merchandising Truck will be located adjacent to the main bar and will feature a large range of official Red Hot Summer Tour Merchandise, as well as artist offerings.

### **AGE RESTRICTIONS**

This is an 18+ Event.

### **FIRST AID**

First Aid will be on site for the event duration and is located adjacent to the main entry.

### **ACCESIBLE VIEWING**

An accessible viewing area is available at the top of the amphitheatre, Accessible bathrooms are located adjacent to the main toilet compound, a short distance from this viewing area. The accessible viewing area is approximately 80 metres from the stage front. It is unreserved and at ground level.

### **PASS OUTS**

As a condition of licensing there are no pass outs available. This means that if you exit the event you will not be able to re enter. Please come prepared for the day with this in mind.

### **WEATHER POLICY**

This event is an open air concert that will proceed rain, hail or shine. In the very unlikely event of a cancellation, ticketholders will be advised by SMS, Email and social media. The event will only be cancelled if the site is deemed unsafe to proceed / continue. This decision will be made by Event Management, Venue Management and Emergency Services. Patrons are advised to come prepared for the elements with appropriate attire footwear, a wide brimmed hat, sunscreen and rain poncho.