

# **VENUE**

Roche Estate is located in the magnificent Hunter Valley. The venue is situated on the corner of Broke & McDonalds Roads, Pokolbin. This magnificent site is open air, and patrons are encouraged to bring a camp chair to the event. All areas of the venue have view of the stage.

# **BOX OFFICE / TICKETING**

The Box Office is located at the concert entry point and will be open from 60 minutes prior to gates opening until the headline artist commences. Please have your ticket printed and ready for scanning at the gates, or alternatively have the barcode ready on your phone with the device brightness turned up.

### **TICKETING POLICY**

The official ticketing agency for this event is Ticketmaster. The Red Hot Summer Tour takes no responsibility for tickets purchased outside of the official agencies. Tickets purchased through third parties such as Viagogo, Facebook Marketplace, Gumtree, Ebay or other sites are done so at the customer's own risk. Fraudulent tickets will not be honored. Once a ticket purchase is completed there are no refunds or exchanges available. In purchasing a ticket to this event the purchaser acknowledges that any government mandates, public health orders or inability to attend due to illness or other changed circumstances does not render the purchaser eligibility for a refund or exchange.

# ARTIST TIMES

GATES OPEN	1.00PM
OPENING ARTIST	1.30 - 2.00PM
MAHALIA BARNES	2.10 - 2.45PM
KASEY CHAMBERS	3.10 - 3.55PM
PETE MURRAY	4.20 - 5.05PM
BIRDS OF TOKYO	5.30 - 6.15PM
THE LIVING END	6.40 - 7.30PM
JIMMY BARNES	8.00 - 9.30PM

Artist line up and playing times are subject to change.

### **TICKET PRICING**

Tickets to this event are General Admission and there are no reserved seating areas. Patrons are encouraged to bring a camp chair to the event and set up on the expansive lawns. Tickets are \$139.90 incl Booking Fee. Transaction Fees apply. Rock Bar Tickets are \$289.90 including booking fee. Patrons in the Rock Bar will also receive upon arrival a \$25.00 Merchandise Voucher to use on Tour Based Merchandise.

# ROCK BAR

The Rock Bar is not a VIP. The Rock Bar is a private facility located approx. 90 metres from the stage front to the rear of the site on the existing venue concourse. It has view of the stage, unreserved tables, chairs, a private cash bar, and private toilets. A BBQ Dinner will be provided for all Rock Bar Patrons and served from 5.00pm.

### **CONDITIONS OF ENTRY**

It is a condition of entry that all bags, chairs and personal belongings are presented to Security Staff for inspection. Patrons detected with contraband items such as alcohol will be refused entry without refund. Please also note that the event has a no pass out policy so please come prepared for the full day.

#### PERMITTED ITEMS

You may bring to this event: Camp Chair, Sealed Still Bottled Water (not carbonated), Rain Poncho, Non Professional Camera (No professional lenses or video cameras).

### **TRAFFIC & PARKING**

Due to expected heavy congestion on the local road network please allow at least 60 minutes for entry and exit of the venue. The best method of travel is via Bus Shuttle. Rover Coaches offer bus transfers from many locations. Please visit their website for bookings and timetables.

### **PROHIBITED ITEMS**

Items strictly prohibited from entry include: Alcohol, Soft Drink & Non Alcoholic Beverages apart from Still Sealed Water, Umbrellas, Cheese Knives, Glass, Glass Jars, Metal Cutlery, Shade Structures, Tents and Canopies, Pets, Offensive Clothing, MC Club Attire, Bicycles, Scooters, Trolleys, Pets.

### **CLOAK ROOM**

There are no cloak room facilities available at this event.

#### **SMOKING I VAPING**

We ask that patrons wishing to smoke/ vape only do so in the designated smoking zones. Smoking outside of these areas is not permitted. Smoking zones are located either side of the venue.

#### **FOOD & BEVERAGE**

This event will have a large range of food and beverage outlets open for the duration of the day. A public bar will operate offering a range of Beer, Wine, Spirits and Non Alcoholic beverages.

#### **MERCHANDISE**

The Merchandising Truck will be located adjacent to the main bar and will feature a large range of official Red Hot Summer Tour Merchandise, as well as artist offerings.

# **AGE RESTRICTIONS**

This event is 18+

# FIRST AID

First Aid will be on site for the event duration and is located adjacent to the main bar.

## **ACCESIBLE VIEWING**

An accessible viewing area is available at the top of the ampitheatre on the concourse. Accessible bathrooms are located in this area. This area is unreserved.

### PASS OUTS

As a condition of licensing there are no pass outs available. This means that if you exit the event you will not be able to re enter. Please come prepared for the day with this in mind.

### WEATHER POLICY

This event is an open air concert that will proceed rain, hail or shine. In the very unlikely event of a cancellation, ticketholders will be advised by SMS, Email and social media. The event will only be cancelled if the site is deemed unsafe to proceed / continue. This decision will be made by Event Management, Venue Management and Emergency Services. Patrons are advised to come prepared for the elements with appropriate attire footwear, a wide brimmed hat, sunscreen and rain poncho.