

# **VENUE**

The Cairns Showground is a magnificent open air site, and patrons are encouraged to bring a camp chair or small picnic rug to the event. All areas of the venue have view of the stage.

# **BOX OFFICE / TICKETING**

The Box Office is located at the concert entry point and will be open from 60 minutes prior to gates opening until the headline artist commences. Please have your ticket printed and ready for scanning at the gates, or alternatively have the barcode ready on your phone with the device brightness turned up.

# **TICKETING POLICY**

The official ticketing agency for this event is Ticketmaster. The Red Hot Summer Tour takes no responsibility for tickets purchased outside of the official agency. Tickets purchased through third parties such as Viagogo, Facebook Marketplace, Gumtree, Ebay or other sites are done so at the customer's own risk. Fraudulent tickets will not be honored.

Once a ticket purchase is completed there are no refunds or exchanges available. In purchasing a ticket to this event the purchaser acknowledges that any government mandates, public health orders or inability to attend due to illness or other changed circumstances does not render the purchaser eligibility for a refund or exchange.

GATES OPEN	1.00PM
OPENING ARTIST	1.40 - 2.00PM
MAHALIA BARNES	2.20 - 3.00PM
KASEY CHAMBERS	3.25 - 4.05PM
PETE MURRAY	4.30 - 5.15PM
JON STEVENS	5.40 - 6.30PM
THE LIVING END	6.55 - 7.50PM
JIMMY BARNES	8.15 - 9.40PM

#### **ARTIST TIMES**

Artist line up and playing times are subject to change.

# **TICKET TYPES & PRICING**

# General Admission

Access to all General Admission areas of the venue. Patrons are advised to bring a camp chair for General Admission areas.

# Rock Bar

The Rock Bar is located approx 60 metres from the stage to the right hand side of the stage. It is not a VIP Facility, it as a private beer garden where ticketholders have use of extra inclusions.

The Rock Bar Ticket includes: Admission to the Event, BBQ Dinner, A private unreserved area with a capacity of 300 patrons. Tables, Chairs and Private Cash Bar + Toilets are provided in this area.

Rock Bar Ticketholders may come and go from the Rock Bar at any time. Rock Bar patrons must check in at the Box Office prior to entry to collect accreditation.

### **CONDITIONS OF ENTRY**

It is a condition of entry that all bags, chairs and personal belongings are presented to Security Staff for inspection. Patrons detected with contraband items such as alcohol will be refused entry without refund. Please also note that the event has a no pass out policy so please come prepared for the full day.

#### PERMITTED ITEMS

You may bring to this event: Camp Chair, Small Rug (Chair must be placed on top of rug), Sealed Still Bottled Water (not carbonated), Snack Foods, Rain Poncho, Non Professional Camera (No professional lenses or video cameras).

### **PROHIBITED ITEMS**

Items strictly prohibited from entry include: Alcohol, Soft Drink & Non Alcoholic Beverages apart from Still Sealed Water, Umbrellas, Cheese Knives, Glass, Glass Jars, Metal Cutlery, Shade Structures, Tents and Canopies, Pets, Offensive Clothing, MC Club Attire, Bicycles, Scooters, Trolleys, Pets.

### **FOOD & BEVERAGE**

This event will have a large range of food and beverage outlets open for the duration of the day. A public Bar will operate offering a range of Beer, Wine, Cider, Spirits and Non-Alcoholic Beverages. All vendors will offer Tap & Go or Cash Payments.

### **MERCHANDISE**

The Merchandising Truck will be located adjacent to the main bar and will feature a large range of official Red Hot Summer Tour Merchandise, as well as artist offerings.

# AGE RESTRICTIONS

This event open to all ages. Patrons under 6 years are admitted free of charge with a paying parent / guardian. All patrons under 18 years must be accompanied by a parent/guardian. All Rock Bar patrons must have a full paying valid ticket regardless of age.

### **DISABLED PATRONS**

Unreserved accessible parking is available at Barlow Park. Please follow signage and directions of traffic staff to this area. Once inside the venue an accessible viewing area is available at the rear of the site on the concourse. The accessible viewing area is raised. The area is reserved for disabled patrons and their immediate accredited carer. An accessible bathroom is located in this area. Please note that this is an outdoor venue with uneven surfaces and is open to the elements. If you require any assistance on the day please ask one of our staff.

# WEATHER POLICY

This event is an open air concert that will proceed rain, hail or shine. In the very unlikely event of a cancellation, ticketholders will be advised by SMS, Email and social media. The event will only be cancelled if the site is deemed unsafe to proceed / continue. This decision will be made by Event Management, Venue Management and Emergency Services. Patrons are advised to come prepared for the elements with appropriate attire footwear, a wide brimmed hat, sunscreen and rain poncho.