



## **EVENT INFORMATION**

**Victoria Park, Ballarat VIC**

**Saturday November 9<sup>th</sup> 2024**

### **VENUE**

Victoria Park is a grassed open – air venue located in the magnificent City of Ballarat. This site is outdoors, and general admission patrons are encouraged to bring a camp chair to the event. Note that Picnic Rugs and Trolleys/Carts are not permitted into the grounds for this event.

### **BOX OFFICE / TICKETING**

The Box Office is located at the concert entry point and will be open from 60 minutes prior to gates opening until the headline artist commences. Please have your ticket printed and ready for scanning at the gates, or alternatively have the barcode ready on your phone with the device brightness turned up.

### **TICKETING POLICY**

The official ticketing agency for this event is Ticketmaster. The Red Hot Summer Tour takes no responsibility for tickets purchased outside of the official agencies. Tickets purchased through third parties such as Viagogo, Facebook Marketplace, Gumtree, Ebay or other sites are done so at the customer's own risk. Fraudulent tickets will not be honored.

Once a ticket purchase is completed there are no refunds or exchanges available. In purchasing a ticket to this event the purchaser acknowledges that any government mandates, public health orders or inability to attend due to illness or other changed circumstances does not render the purchaser eligibility for a refund or exchange.

### **ARTIST TIMES**

<b>GATES OPEN</b>	<b>1.30PM</b>
<b>KAREN LEE ANDREWS</b>	<b>2.30 – 3.00PM</b>
<b>THE SUPERJESUS</b>	<b>3.20 – 4.00PM</b>
<b>THE CRUEL SEA</b>	<b>4.30 – 5.30PM</b>
<b>BIRDS OF TOKYO</b>	<b>6.00 – 7.00PM</b>
<b>COLD CHISEL</b>	<b>7.30 – 9.30PM</b>

Artist line up and playing times are subject to change.

### **TICKET PRICING**

Tickets to this event are General Admission and there are no reserved seating areas. Patrons are encouraged to bring a camp chair to the event and set up on the expansive lawns. Tickets are \$150.00 incl Booking Fee. Credit Card + Transaction Fees apply.

Rock Bar Tickets are \$300.00 including booking fee. Credit Card + Transaction Fees apply.

### **ROCK BAR**

The Rock Bar is not a VIP. It is a private area located approx. 70 meters to the left hand side of stage. Rock Bar patrons receive:

- Entry to the Concert with a dedicated entry line.
- A unreserved area approximately 70 metres from stage with tables, chairs, umbrellas, private bathrooms and a private cash bar.
- A BBQ Dinner served from 5.30pm followed by Gelato.

### **CONDITIONS OF ENTRY**

It is a condition of entry that all bags, chairs and personal belongings are presented to Security Staff for inspection. Patrons detected with contraband items such as alcohol will be refused entry without refund. Please also note that the event has a no pass out policy so please come prepared for the full day.

### **PERMITTED ITEMS**

You may bring to this event: Camp Chair, Sealed Still Bottled Water ( not carbonated ), Rain Poncho, Non Professional Camera ( No professional lenses or video cameras ).

### **PROHIBITED ITEMS**

Items strictly prohibited from entry include: Alcohol, Soft Drink & Non Alcoholic Beverages apart from Still Sealed Water, Umbrellas, Picnic Rugs, Cheese Knives, Glass, Glass Jars, Metal Cutlery, Shade Structures, Tents and Canopies, Pets, Offensive Clothing, MC Club Attire, Bicycles, Scooters, Trolleys & Carts, Pets.

### **CLOAK ROOM**

There are no cloak room facilities available at this event.

### **SMOKING | VAPING**

We ask that patrons wishing to smoke/ vape only do so in the designated smoking zones. Smoking outside of these areas is not permitted. Smoking zones are located either side of the venue.

### **FOOD & BEVERAGE**

This event will have a large range of food and beverage outlets open for the duration of the day. A public bar will operate offering a range of Beer, Wine, Spirits and Non Alcoholic beverages.

### **MERCHANDISE**

The Merchandising Truck will be located adjacent to the main bar and will feature a large range of official merchandise.

### **AGE RESTRICTIONS**

This is an 18+ Event.

### **FIRST AID**

First Aid will be on site for the event duration and is located adjacent to the main entry.

### **ACCESIBLE VIEWING**

An unreserved accessible viewing area is available to the left hand side of the stage approximately 60 metres from the stage front. This area is at ground level, and has bathroom facilities available.

Accessible Parking is available adjacent to the event entry point with access off Gilles Rd.

### **PASS OUTS**

As a condition of licensing there are no pass outs available. This means that if you exit the event you will not be able to re enter. Please come prepared for the day with this in mind.

### **WEATHER POLICY**

This event is an open air concert that will proceed rain, hail or shine. In the very unlikely event of a cancellation, ticketholders will be advised by SMS, Email and social media. The event will only be cancelled if the site is deemed unsafe to proceed / continue. This decision will be made by Event Management, Venue Management and Emergency Services. Patrons are advised to come prepared for the elements with appropriate attire footwear, a wide brimmed hat, sunscreen and rain poncho.